

Members of the Trust:

South London

Angel Oak Academy
Applegarth Academy
David Livingstone Academy
La Fontaine Academy
Gonville Academy
Heathfield Academy
Wolsey Infant and Nursery Academy
Wolsey Junior Academy

East Sussex

Breakwater Academy
Burfield Academy
Hawkes Farm Academy
High Cliff Academy
Phoenix Academy
White House Academy

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STEP CEO: Mr M Ducker OBE
STEP Deputy CEO: Mr P Glover

14th September 2018

Dear Parent/Carer,

STEP Community and Parent Survey

A warm welcome back to the new academic year and I hope you had an enjoyable summer.

I would like to thank everyone who took part in our East Sussex Community and Parent survey run by CB ECS in July. We received over 400 responses and this has provided with some really valuable information.

We have been operating schools in Hailsham for two years now and your views are really important in helping us to ensure that you are happy with the education and experience that your children receives.

Your responses clearly show that we have a lot of work to do in order to gain your trust and that poor communication has played a significant part in some of your negative perceptions and those of the community.

I really appreciate parents being so honest in their feedback and I want to assure you that we have listened.

Improving communication has been made a priority and I will be working with Headteachers to produce a strategy for each academy. Central to this, will be the information given to us in the survey, particularly in relation to timing, method and frequency.

It is really important to us that you feel connected with your child's academy, as working in partnership with parents, carers and the community is key to our mission.

I apologise that we have not met your expectations in this regard and I would like to give you my assurance that we will work hard to address the issues you have raised.

A handwritten signature in black ink, appearing to read 'M Ducker'.

MARK DUCKER OBE

CEO STEP ACADEMY TRUST